



AMAC ACTION NATIONAL CONFERENCE 2021 - FAQ'S

*** ALL EVENT TIMES/SCHEDULES ARE EASTERN STANDARD TIME ***

Q. When and where is the AMAC Action National Conference being held?

A. The conference is being held at the Wyndham Grand Orlando Resort Bonnet Creek 1451 Chelonia Pkwy, Orlando, FL 32821. It begins Wednesday, October 27 at 6:00 PM and adjourns Friday, October 29 at 4:00 PM

Q. Is there a deadline to register for the conference?

A. Yes, the deadline for registration is Friday, September 10

Q. How do I get information about the resort where the conference is being held?

A. Please contact the AMAC Action Staff at [855-809-6976](tel:855-809-6976) or email info@amacaction.org

- Please do not call the hotel directly as the registration/front desk staff does not have access to our list of attendees nor do they have information about our special rates and arrangements. They will not be able to provide accurate information
- Please do not use the hotel website as that information again is not relevant to our event arrangements

Q. Can I make special room requests such as – ground floor, king-size bed, close to the events sessions/dining room, etc.?

A. Yes, we can make special room requests on your behalf, however, we cannot guarantee accommodation of all requests. Requests are based on availability. Please contact AMAC Action staff for any such requests at [855-809-6976](tel:855-809-6976) or email info@amacaction.org

Q. Can I bring a spouse/guest?

A. Yes, you may bring your spouse or one (1) guest

Q. Are pets welcome?

A. Yes, one pet up to 25 pounds for an additional fee of \$150 for stays of 1 to 6 nights or \$300 for stays of 7 to 14 nights. There is a 14-night limit for guests with pets. Please note, non-support animals cannot be brought to any sessions during the National Conference, nor can they be left unattended in your room at any time. Documentation for a support animal must be provided to the AMAC Action team at the time of registration and your support animal cannot be left unattended in your room

Q. What airport should I fly into?

A. The closest airport is Orlando International Airport (Airport code MCO) as well as the most versatile as it houses all major and minor airlines. The Orlando Sanford Airport (Airport code SFB) is much farther away and offers fewer airlines to choose from

Q. Is transportation service provided by AMAC from the airport to the resort?

A. Attendees are responsible for their own transportation to and from the event

Q. Does AMAC Action reimburse for Air fare?

A. AMAC Action provides \$150 stipend for travel expenses for each invited attendee and spouse or one (1) guest

Q. What costs does AMAC Action cover?

A. AMAC Action covers:

- Hotel room for 2 nights, October 27 and 28
- Meals
 - o Dinner on October 27
 - o Breakfast, Lunch, and Dinner on October 28
 - o Breakfast and Lunch on October 29
- A stipend of \$150 toward travel expense for each attendee and their spouse or (1) guest

Q. Is there a cost for parking at the resort?

A. Yes, there is a \$27/per day plus tax self-parking, and \$29/per day plus tax valet parking options. These fees are the responsibility of the attendee

Q. I have registered online, how can I confirm that I will be included for the National Conference?

A. You will receive a CONFIRMATION EMAIL within 24 hours. If you do not receive a confirmation, please contact the AMAC Action staff at [855-809-6976](tel:855-809-6976) or email info@amacaction.org to ensure we reserve a room for you

Q. What time is check-in and check-out?

A. Check-in is at 4:00 PM on October 27 and check-out is at 11:00 AM October 29

Q. Will I need a credit card to check-in?

A. Yes, you will need to provide a credit card at check-in to cover any incidentals such as room service, movie rentals, etc. The cost of the hotel room for 2 nights, (October 27 and 28) is paid by AMAC Action

Q. Is there a place to leave my luggage after check-out while I attend the afternoon sessions?

A. Yes, the concierge will place all luggage in a secure location as a courtesy to our guests

Q. Are there any events planned on October 27?

A. There are no sessions planned, but there is a cocktail hour scheduled at 6:00 PM followed by dinner and guest speakers

Q. What time is the last session on Friday, October 29?

A. Breakout sessions are from 2:45-3:30 PM. Closing remarks begin at 3:45 PM. Conference will adjourn at 4:00PM

Q. Do I call the resort to reserve additional days and what is the cost?

A. Please do not call the resort for requesting additional days. Guest may reserve additional nights at our special rate of \$189 per night plus tax. This special rate will be available to our attendees 3 days prior to October 27 and 3 days after the conference date of October 29, based on availability. When registering online, please indicate your extended stay request or contact the AMAC Action staff at [855-809-6976](tel:855-809-6976) or email info@amacaction.org